

Pittsfield Township

Department of Public Safety

Police, Fire, & Support Services





Public Safety Personnel 2018

Position	Actual	Authorized
Police Officer	41	41
Fire Fighter	26	26
Administrative Support & Part-Time	11	11
Volunteer (not counted in actual total)	1	n/a
Total	78	78



Calls for Service

Police & Fire

Department	2014	2015	2016	2017	2018
Police	16,204	14,944	16,411	17,491	17,670
Fire	2,815	2,706	2,713	3,021	3,087
Total	19,019	17,650	19,124	20,512	20,757





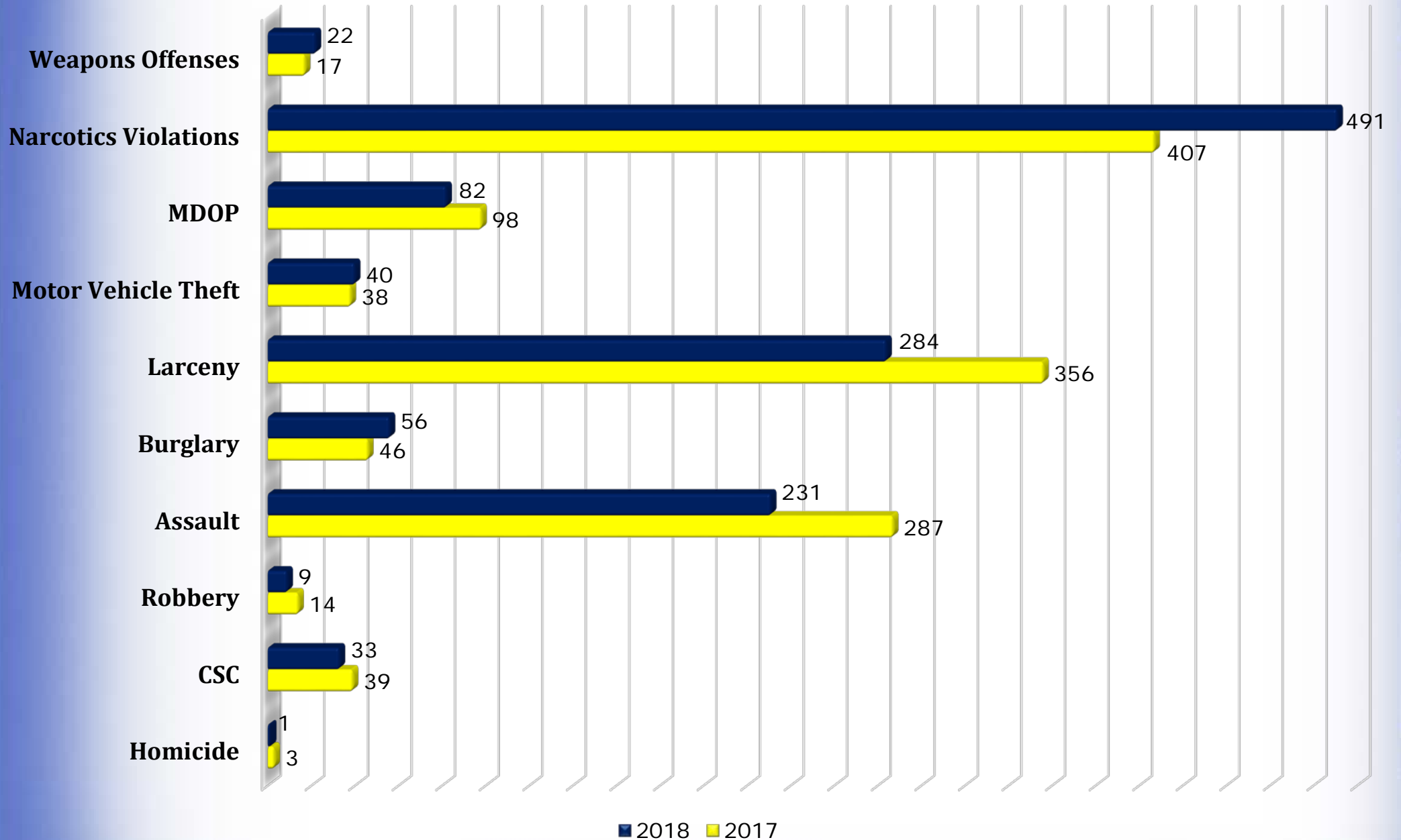
Major Crimes

2017 & 2018

File Class	Description	2017	2018	% Change
0900	Homicide/Non-Negligent Manslaughter	3	1	-66.67%
1100	Criminal Sexual Conduct (CSC)	39	33	-15.38%
1200	Robbery	14	9	-35.71%
1300	Assault	287	231	-19.51%
2200	Burglary/Home Invasion	46	56	+21.74%
2300	Larceny	356	284	-20.22%
2400	Motor Vehicle Theft	38	40	+5.26%
2900	Damage to Property	98	82	-16.32%
3500	Narcotics Violations	407	491	+20.64%
5200	Weapons Offenses	17	22	+29.41%



Major Crimes 2017 & 2018

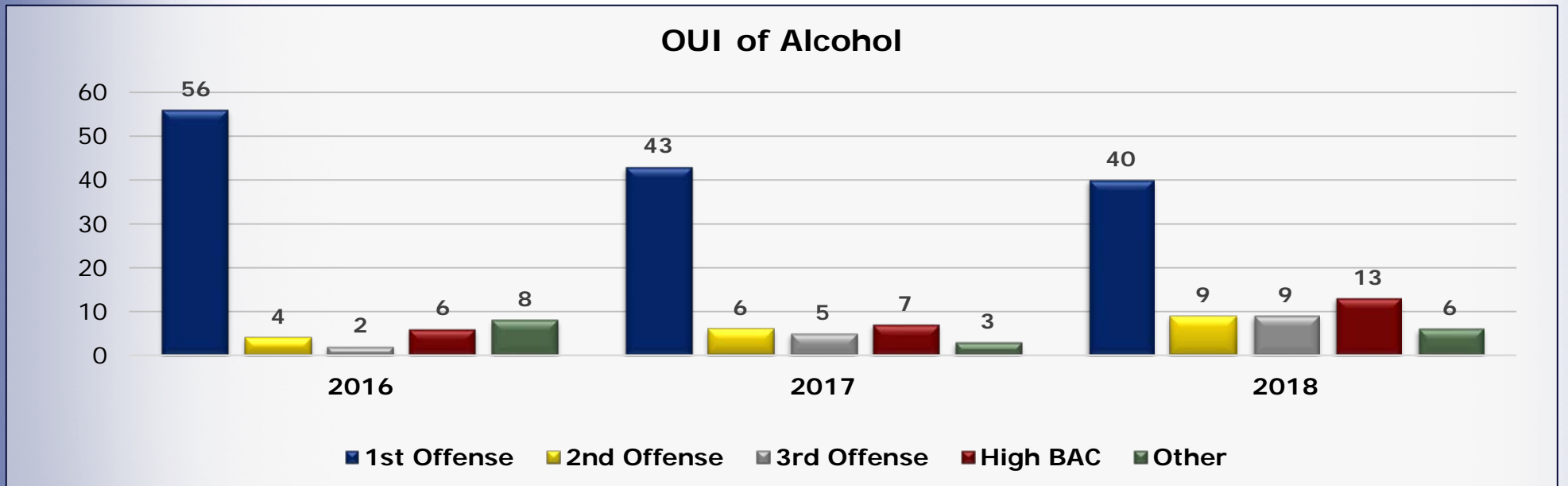




OUI of Alcohol or Drugs

2016 - 2018

OUI ARRESTS	2016	2017	2018
Alcohol	76	64	77
Drugs	9	17	14
Total	85	81	91



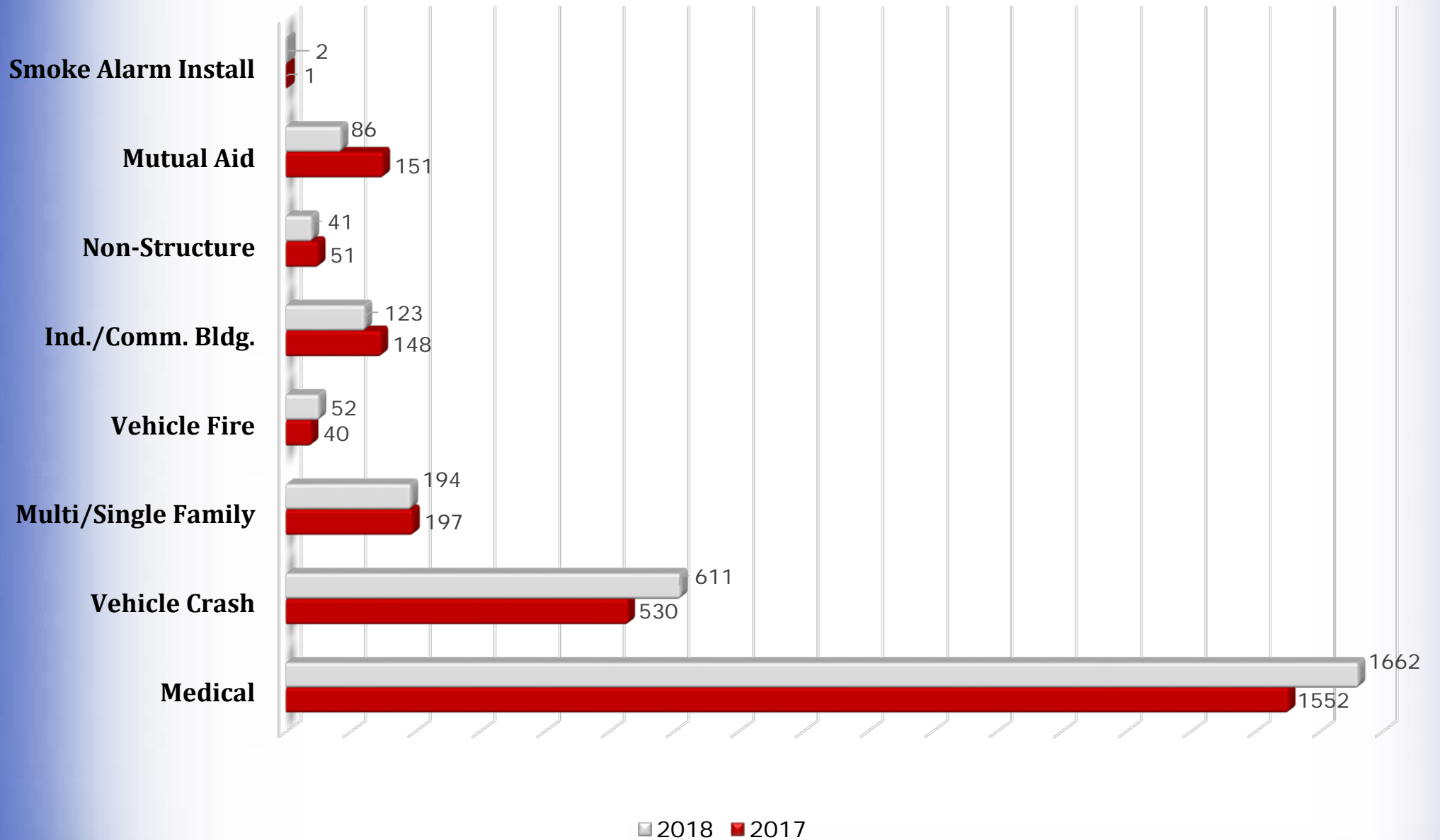


Major Fire Calls 2017 & 2018

Description	2017	2018	% Change
Medical	1,552	1,662	+7.09%
Vehicle Crash	530	611	+15.28%
Multi/Single Family Fire	197	194	-1.52%
Vehicle Fire	40	52	+30%
Industrial/Commercial Bldg. Fire	148	123	-16.89%
Non-Structure Fire	51	41	-19.61%
Mutual Aid	151	86	-43.05%
Smoke Alarm Installation	1	2	+100%



Major Fire Incidents 2017 & 2018





Public Security Camera System

Pittsfield Township has six public locations with cameras installed. Aside from testing/training, the data was accessed **ZERO** times in 2018.

Township Camera Locations

Hickory Woods Park	Lillie Park South
Montibeller Park	Wall Park
Rain Garden	Marsh View Meadows Park





False Alarm Appeals 2018

The Pittsfield Township Department of Public Safety regularly responds to alarms that are deemed to be false. On occasion, individuals or businesses, who have incurred fees as a result of these false alarms, ask that their fees be waived because they feel they are not culpable. In 2018, there were THREE False Alarm Appeals.

2018 Appeal Summary

Date	Amount	Disposition	New Amount
01/05/2019	\$100	Granted	\$0
11/7/2018	\$100	Granted	\$0
03/23/2018	\$100	Granted	\$0



Rescue Task Force Active Shooter Training

Firefighters and police officers from Pittsfield Township conducted Rescue Task Force (RTF) training, a national program that has the purpose of “embracing a more assertive approach to rendering life-saving care and rescuing viable victims in areas considered to be “warm zones” (not fully secured) during [an active violence] event.” In 2018, the department held over 15 sessions throughout the county.





Regional Dispatch Services Performance 2018



Pittsfield Township PD – 911 Calls

Type of Call	No. of Calls	Percentage
Landline	2,888	19.945
Wireless	11,912	80.055
TOTAL	14,800	100

Response Times Without Traffic Stops

Response Category	Time
Average Response Time: (Create to Dispatch)	3.29
Average Response Time: (Dispatch to Arrival)	4.025

*According to NENA (National Emergency Number Association), all 911 calls should be answered within 20 seconds 95% of the time. For the year of 2018, Metro Dispatch was at 98.34%

Pittsfield Township Fire Dept. Response Times

Response Category	Time
Avg Call Handling Time: (Initial call to dispatch)	0:00:29
Avg Response Time: (Dispatched to "on scene")	0:06:34
Avg Response Time: Medical Calls	0:06:32



Regional Dispatch Services Performance 2018



Citizen Satisfaction Survey Rating scale is 1 to 5 (5 being the highest)

	Rating:
When you called Washtenaw Metro Dispatch, was your call answered promptly?	4.44
When you called Washtenaw Metro Dispatch, was your call handled in a professional manner?	4.54
When you called Washtenaw Metro Dispatch, was the person who answered your call courteous?	4.62
When you called Washtenaw Metro Dispatch, was the person who answered your call responsive to your needs?	4.48
Overall, how would you rate the service you received from Washtenaw Metro Dispatch?	4.56



Regional Dispatch Services Performance 2018



HVA

Command Satisfaction Survey Rating scale is 1 to 5 (5 being the highest)

	Rating:
Does Metro Dispatch provide adequate information to your officers when they are responding to calls for service?	4.09
How helpful and courteous are Washtenaw Metro Dispatchers when interacting with officers over the radio and telephone?	4.45
How proficient are Metro Dispatchers in following the protocols and procedures of your agency?	4.20
How attentive are Washtenaw Metro Dispatchers concerning officer safety?	4.18
Are the available resources in your jurisdiction efficiently deployed by Metro Dispatch?	4.40
How responsive is Washtenaw Metro Dispatch leadership to any issues or complaints that have been brought to their attention?	4.82
Overall, how satisfied would you say your agency is with the service provided by Metro Dispatch?	4.36



Questions or Comments?